



Automated Fax

"Accepting output from any business application, Prodocom Automated Fax improves delivery speed and provides more efficient document delivery options"

Any business system producing document data has the potential to be integrated with the Prodocom Automated Fax facility.

The speed, reliability and management of customer and supplier communications are often a critical benchmark of a company's success. Being able to deliver documents directly from back office applications improves speed of delivery, rules out errors associated with people based processes, the vagaries of the postal system as well as providing proof of delivery and an audit trail for critical financial documents. The replacement of print and post processes, with fax, or email delivery, often entails the distribution of large volumes of mission critical documents. The costs associated with purchasing and maintaining the fax infrastructure required for this scale of operation can be cost prohibitive. Companies can achieve far quicker return on investment by using Prodocom outsourced Fax services. Prodocom provides access to thousands of fully secure and redundant fax lines. There are no infrastructure costs just a very competitive rate per fax delivered.

Using Prodocom Automated Fax

- » Prodocom accepts output from practically any data source, including ERP, CRM database applications, host and legacy systems.
- » Data files are then transmitted to Prodocom using a variety of data transfer technologies including Email, Route IP, FTP, SFTP, HTTP Post etc.
- » Preprocessors are applied to convert the data stream into a formatted fax (or email) document.
- » Prodocom then distributes the documents via its National and International network of fax and email servers. Prodocom capacity ensures your documents are delivered immediately. As your requirements expand, additional delivery bandwidth is already available to you.
- » Delivery notification is then posted to the Prodocom Viewlog system. Viewlog is a web-based reporting and archive tool. All jobs that pass through the Prodocom message server can be viewed using this tool. Search parameters including sender information, date/time range and destination details can be custom built to include other variables that are passed to Prodocom with the document. In addition deliver reports can be sent via Email, FTP, SFTP, and Route IP.

Automated Fax Key Features

Major Operational Cost Savings

Converting print and post processes to fax and/or email can reduce distribution costs by around 80%.

Enhanced Client Service

By automating the distribution, customers and suppliers receive their documents quicker, allowing them in turn to respond faster. Automating the deliver process projects an image of efficiency to your document recipients.

Reduce Capital Expenditure

By using the Prodocom Fax service you eliminate the need for capital expenditure on Fax machines, fax cards, servers and software.

Unlimited Scalability

Prodocom provides access to as many fax lines as are necessary. As your requirements expand the capacity is already available. There is no need to purchase further servers, lines, fax cards and software licenses.

Improved Reporting and Auditing

Key Features

- » Major Operational Cost Savings
- » Enhanced Client Service
- » Reduce Capital Expenditure
- » Unlimited Scalability
- » Improved Reporting and Auditing

Prodocom Value Proposition

- » No Capital Outlay
- » Unlimited Scalability
- » The Flexibility of Local Development
- » More Effective Deployment of IT Resources
- » Complete Redundancy
- » Access to Emerging Technology
- » Competitive Delivery Costs

For More Information

If you haven't found the information you were looking for, or have any questions please feel free to call us on **1300 132 739**.

The Prodocom Viewlog reporting tool provides you with receipted delivery of all fax, email and sms messages. Document images are automatically archived for later retrieval. A range of custom built reporting options are also available.